

## Pet/Service Animal Policy & Guidelines

Revised December 2022

Dear Valued Guest,

**Standard King Room & 2-Bedroom Mobile Home:** Our pet policy permits a maximum of two (2) dogs to stay. Each dog may not exceed 50 pounds.

A non-refundable charge to accommodate your pet is a \$20.00 fee per pet, per night, required at check-in. At this time, we are only allowing dogs (no cats, birds, or exotic pets). Each dog must have a completed registration form on file before check-in.

In addition, to ensure a harmonious stay for all guests, the following guidelines and restrictions must be adhered to:

1. Any damage caused by pets must be reported to management immediately so proper action can be taken to avoid inconvenience to other guests.
2. Pets must be on a leash anytime they are in public areas inside or outside of the hotel and must not make noise that disturbs other guests.
3. Guests are responsible for cleaning up after their pets on hotel property.
4. Pets may not be left unattended in guest rooms unless they are secured in a carrier. Indian River Pet Resort (231-238-2278) offers animal boarding & daycare.
5. If pets are left unattended and non-crated, there will be a fee/penalty charged and/or Animal Control being called and asked to remove the animal at the owner's expense.
6. Use of hotel linens, towels, and facilities to bathe pets are not permitted. Linens designated for dogs are provided in the mobile home for your use.
7. If your pet becomes objectionable to another guest, the hotel staff reserves the right to ask you to leave the property and you will be financially responsible for all costs associated with your stay up until the time you are asked to leave the property.
8. Guests agree to indemnify and hold harmless the motel, its owners and its operator from all liability, claims, expenses and damage suffered because of the guest's pet.
9. Guests are responsible for any damage or disruption they (or their dog) may cause and agree to make reimbursement for such damages or loss of revenue on demand.
10. Noise/Disruptive Complaints – barking and noise that is disruptive to other guests on the property is not acceptable. Upon receipt of two (2) noise or disruptive complaints, the guest may be asked to make alternate arrangements for their pet.

Management reserves the right to refuse service to any guest who does not comply with the above-stated pet policy and guidelines.

Thank you for your business and we hope that you and your pet have an enjoyable stay!

I have read, understood, and agree to adhere to this pet policy and the terms and conditions outlined above.

Print Name \_\_\_\_\_ Room # \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_